CofaServe

A WEB DATA-EXCHANGE SOLUTION TO MANAGE CREDIT INSURANCE IN YOUR IT SYSTEM

CofaServe in a nutshell:

- Credit insurance management in your IT system
- Reduce policy management administration to focus on key risks
- Achieve quick turnover, even on huge volumes of buyers
- Improve internal level of service to Sales with real-time answers on simple cases
- Have it all done in a secured and reliable way

Beyond CofaNet, a fully integrated solution

CofaNet is the Coface platform for the online management of credit insurance policies. It offers our clients multiple functionalities, among which: the identification of buyers, the approval of agreements, risk exposure monitoring, notice of claims, etc.

It manages nearly 70,000 policies online and initiates nearly 5 million requests for cover.

What if you could benefit from the very same functionalities, but directly within your own credit management IT system?

It is now possible with CofaServe, our unique, flexible and 100% secure electronic Web data exchange solution.

CofaServe allows you to directly connect your company software with Coface's global system.

Key functionalities at a click

The following functionalities, when included in your credit insurance contract, are available through CofaServe:

- Search for a customer in the Coface database
- Request Credit Limits (including ECL and @rating credit limits) and information products
- Receive Coface Credit Limits and information products decisions and updates
- Subscribe to TopLiner, Coface supplemental cover
- Notify Coface on any overdue account

Fast and flexible web services

You can decide to implement all or part of these functionalities, and therefore, manage your credit insurance contract in an IT environment you perfectly know (yours!), the way you want it.

You will then quickly receive the information you request from us, straight into your credit management or sales administration system, 24 hours a day, 7 days a week!

CofaServe fits companies regularly managing hundreds of credit limits, as it favors a machine-to-machine communication over the classical man-to-machine scheme

Cofa**Serve**

Safe data transmission over the web

Technical protection is mandatory when exchanging sensitive data over the web.

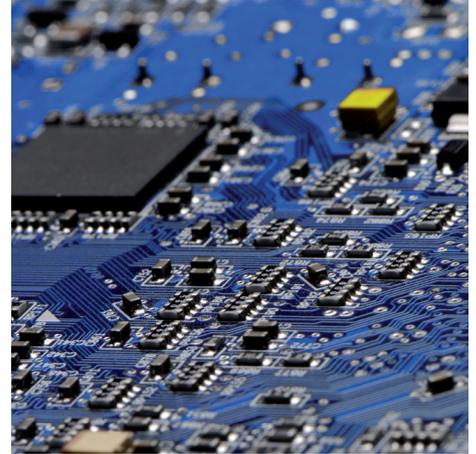CofaServe uses two levels of security to ensure optimal protection:

- Level 1: Https protocol with a Coface certificate allows all exchanged data to be fully encrypted.
- Level 2: Use of your own user and password within the https session.

Smooth Integration in your system

Prior to using CofaServe, it is necessary to adapt your credit management system, enabling it to communicate with ours.

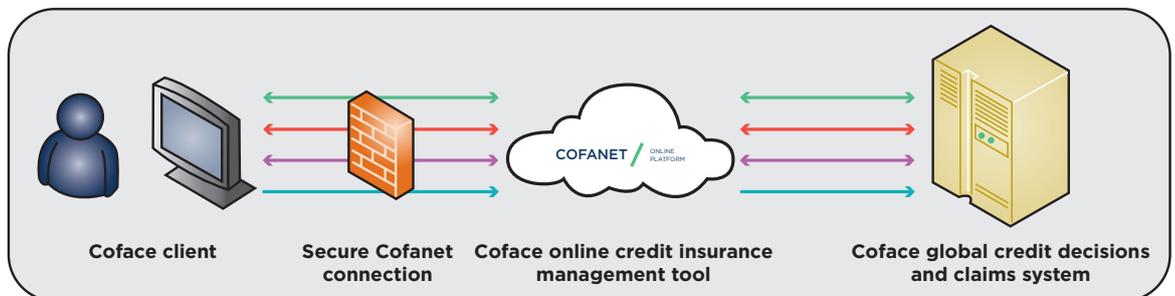But do not worry... It sounds more complicated than it actually is!

- CofaServe is using the WSDL (Web Services Description Language), a market standard when it comes to XML data exchange.
- All technical aspects are comprehensively documented in our IT technical documentation
- Our CofaServe support team will help you during the integration phase... and after

CofaServe provides a direct connection between your IT system and Coface, facilitating your day-to-day business

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→← Company search   →← Credit Limit requests & decisions   →← TopLiner subscription   → Notification of overdue accounts

Using Cofanet

Coface client · Secure Cofanet connection · Coface online credit insurance management tool · Coface global credit decisions and claims system

COFANET / ONLINE PLATFORM

Using CofaServe

Coface client · Client IT system · Secured data exchange · Coface global credit decisions and claims system

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